The View from The Shard offers a unique educational experience – it’s the only place where you can see the entire city at once, both old and new.

Learning London from the top of The Shard.........................1
Visiting The View from The Shard........................................2
Soaring up to the top of The Shard......................................3
Self-guided visit or guest ambassador tours..........................4
Educational materials and resources ....................................5
Frequently asked questions ................................................6
Questions asked by pupils..................................................7
Visitor information............................................................8
LEARNING LONDON AT THE VIEW FROM THE SHARD

At 244 metres (800 feet) high, The View from The Shard is London’s highest viewing platform at the top of the European Union’s tallest building. Designed by master architect Renzo Piano, The Shard redefines London’s skyline and has rapidly become a dynamic symbol of London. With spectacular views over London of up to 40 miles, The View from The Shard offers a unique educational experience – it’s the only place where you can see the entire city at once; both old and new.

View 1,000 years of London’s history all at once as two high-speed kaleidoscopic lifts transport you to the viewing galleries.

Our educational resources enhance the learning experience, encouraging pupils to develop thinking skills and build on their knowledge of London.

School visits can support learning across both the National and London Curriculum, including History, English, Maths, Geography, and Art and Design.
While visiting The View from The Shard, pupils will:

- Be encouraged to **discover London’s landmarks** and the history behind them
- **Explore the different geographical areas** of London

Resource and materials to support pupils’ learning will be available to **download online** prior to your visit. Hard copies will also be available to collect at The View from The Shard. Once you have a date in mind for your visit, please contact us. The number of school groups per day is limited, so please have a second date option in mind.

All school group visits must be booked in advance via reservations@theviewfromtheshard.com or 0808 169 9580.

There must always be at least one teacher or adult to every 10 secondary school pupils or every five primary pupils.
SOARING UP TO THE TOP OF THE SHARD

Your journey up The Shard begins from the moment of your arrival and culminates when you reach Level 72 at a height of 244 metres (800 feet) with the whole of London laid out before you!

LEVEL 72
Ascending to the open-air viewing gallery, gaze up to the very top of the building as the shards of glass that form the spire disappear into the sky. Exposed to the elements, soak up the atmosphere and sounds of the city.

LEVEL 69
Emerge on to the first triple-height platform and take in the spectacular view.

LEVEL 68 – CLOUDSCAPE
Adjust to the height, visit the Loo with a View and the Sky Boutique before arriving at the viewing platforms.

LEVEL 33
Change lifts at a height of 121 metres and solve the riddles to discover different areas and boroughs in London.

LEVEL 1
Upon arrival, watch the introductory film showing the design concept of The Shard. Then see how many famous Londoners you can spot before boarding high-speed ‘kaleidoscopic’ lifts that travel at six metres per second.
SELF-GUIDED VISIT OR GUEST AMBASSADOR TOUR?

Throughout your visit, The View from The Shard’s team of knowledgeable guest ambassadors are on hand to answer any questions and bring the view to life.

A self-guided visit allows you to explore London’s highest view at your own pace.

There is lots to see from The View from The Shard (the whole of London!).

Learning materials and fact sheets are available to download online prior to your visit, and hard copies of the Educational Workbook will also be available to collect at The View from The Shard – please order these when you book your visit. We regularly develop and add new materials, so do look at the website before you arrive.

A typical visit lasts approximately one hour.
There are a variety of online resources that can be downloaded prior to your visit to enhance the pupils’ experience and link to both the National and London Curriculum.

Key curriculum subjects that can be enhanced by a visit include History, English, Maths, Geography, and Art and Design.

A selection of our education resources are featured below, but do take a look at our website to see the full range of what’s on offer. (www.theviewfromtheshard.com/en/travel-trade/school-groups/).

FACT SHEETS
The Shard Story:
- Developing The Shard
- Designing The Shard
- Constructing The Shard
- Inside The Shard

Fast Facts:
- The Shard
- The View from The Shard
- Thames Top 20
- Shard Weather
- London’s Timeline
  – A Brief History of London
- Thames Timeline
  – A Brief History of the River Thames

EDUCATIONAL WORKBOOK
Our educational workbook is included in your school visit, with each pupil receiving a copy on arrival. Aimed primarily at Key Stage 2 and 3, the workbook features a variety of topics and has a selection of activities.

Workbook sections include:
- 1,000 Years of London’s Landmarks
  – explore The View from The Shard and discover London’s landmarks from the 11th century to the present day (History, English, Geography)
- Thames Trail
  – discover the history of the River Thames and its usage (History, English)
- Shard Sums
  – take a mathematical journey up The View from The Shard (Maths)
- The Level 72 Look
  – design a new ‘look’ for London’s highest viewing gallery while discovering The View from The Shard (Art and Design)
- Hall of Riddles
  – unravel the riddles in The View from The Shard to discover landmarks and areas across London and find out something about their history (History, Geography)
- Shard Sonnets
  – be inspired by The View from The Shard and compose your own Shakespearean Sonnet (English)
FREQUENTLY ASKED QUESTIONS

Is there a risk assessment available?
- Yes – click on the link on the webpage. If you would like to carry out a site visit prior to bringing your school group, we can arrange a complimentary visit once your group booking is confirmed and paid for.

Is there somewhere to leave bags during our visit?
- Unfortunately, there are no cloakroom facilities at The View from The Shard and large bags and rucksacks, generally over the size of 22 x 15 x 8 inches (55 x 38 x 20 cm), or other large equipment are not allowed.

Where should we come when we arrive?
- Our entrance is on Joiner Street. On arrival, make your way to the booking hall on Level 1.

Where can we eat lunch?
- We are unable to provide a lunch space for your visit. There are open green spaces close by that can be used in good weather.

Can we borrow clipboards?
- Unfortunately not, so please feel free to bring your own.

Are there toilet facilities at The View from The Shard?
- Yes. There are toilet facilities at the entrance on Level 1.

What facilities do you have for those with special needs?
- The View from The Shard is fully accessible, with disabled toilet facilities on Levels 1 and 68.

Can we take photographs inside The View from The Shard?
- Of course! We love people taking photographs of London and The View from The Shard, so feel free to bring your handheld cameras.
- Visitors are welcome to bring handheld cameras and video equipment to create images and footage for their own personal, non-commercial use. We regret that tripods and monopods are not permitted onsite.

How much does it cost to visit?
- Please visit our website for the latest prices and offers: www.thewviewfromtheshard.com
QUESTIONS ASKED BY PUPILS

Pupils (and adults too) often ask these questions so it is useful to know the answers!

How high is The Shard?
- 309.6 metres (1,016 feet) from the ground to the top of the spire.
- The View from The Shard is at a height of 244 metres (800 feet).

How fast do the lifts go?
- Six metres a second - not quite as fast as Usain Bolt!

How many panes of glass are in The Shard?
- 11,000, and no two are identical! Enough to cover eight football pitches.

Who built The Shard?
- Designed by architect Renzo Piano, the principal contractor was Mace in conjunction with WSP (engineers) and Severfield Reeve Structures (steel).

How much did The Shard cost to build?
- Construction cost £400 million.

Does The Shard move in the wind?
- Yes. All tall buildings have a sway factor built in, but it is perfectly safe.
- The Shard’s concrete core and steel structure offers both stability and a highly engineered degree of flexibility in very high winds, when the tower has been designed to move by up to 50cm/20 inches.

What’s the highest floor I can visit?
- Level 72 is the highest floor the public can go to. The highest floor you can stand on (only open to maintenance staff) is 87 and the highest piece of glass is officially on the 95th floor.

‘What’s that?’
- Good luck with this question as it can often be hard to determine which landmark visitors are looking at from 800 feet in the air! However, our guest ambassadors will be on hand to help you.
Although The Shard can be seen from all over London, you may need a little help to find us! Here are some other key items of information.

**HOW TO GET HERE**
Our entrance is on Joiner Street which leads to:
- London Bridge Underground Station (Northern and Jubilee line services)
- London Bridge Main Line Station (Via The Vaults)
- Tooley Street
- St. Thomas Street

**Tube** – London Bridge Underground Station (Northern and Jubilee line services)

**Train** – London Bridge Main Line Station (Via The Vaults)

**Bus** – there is a bus station outside the main entrance to London Bridge Station. The buses that stop here include: 43, 48, 141, 149, 521

**Coach Parking** – there are no coach parking facilities at The Shard, but coaches are able to drop off and pick up on Tooley Street which is nearby.

**OPENING HOURS**
1 April - 31 October
Open daily 10am-10pm
(last entry 9.30pm)

1 November - 31 March
Sunday to Wednesday 10am-7pm (last entry 5.30pm)
Thursday to Saturday 10am-10pm.

**FREE TRAVEL**
London schools may be able to travel for free. For details of Transport for London’s School Party Travel Scheme, see its website: www.tfl.gov.uk/fares-and-payments/travel-for-under-18s/school-parties
BOOKING YOUR VISIT
To enquire about the resources for booking your school groups, please contact: reservations@theviewfromtheshard.com or alternatively call us on 0808 169 9580. (Monday-Friday 9am-5.30pm).

SCHOOL GROUP NUMBERS
The minimum number on a school visit is 10 people and the maximum would be 140 split over two or three time slots (entry time slots are every 30 minutes).

RISK ASSESSMENTS
You will find a risk assessment for The View from The Shard on our website on the school group page.

If you would like to visit The View from The Shard prior to bringing your school group, we can arrange a complimentary visit for a maximum of two teachers once your booking has been confirmed and paid for.

FACILITIES AT THE VIEW FROM THE SHARD
Toilets – there are toilet facilities at the entrance on Level 1.

Cloakroom – there are no cloakroom facilities at The View from The Shard and large bags and rucksacks, generally over the size of 22 x 15 x 8 inches (55 x 38 x 20cm), or other large equipment are not allowed.

Lunch space – we are unable to provide a lunch space for your visit. There are, however, numerous cafes and restaurants in the London Bridge area and various open spaces that can be used in good weather.

First aid – there are first aid trained staff members who are on site at all times. First aid will be administered at the place of occurrence but, if the guest can be moved (if on Level 1), then one of the offices will be used.

WiFi – there is free WiFi available in the galleries called ‘The View’.

Gift shop – there are two shops within The View from The Shard, including our Sky Boutique on Level 68, (London’s highest shop!).

ACCESSIBILITY
The booking hall is located on the first floor of The Shard with step-free level access throughout. There is a small lift to the left of these stairs. Entry to the booking hall is through a revolving door or through an automatic door to the right that is 900mm/35.5 inches wide.

BOOKING CONFIRMATION
Following your booking, you will receive a confirmation email – please check this carefully to ensure all the details of your visit are correct.

Please also print the confirmation email and bring it with you on the day of your visit.

On arrival at The View from The Shard, present your confirmation email to a staff member at the ticket desk. Your tickets will be pre-printed and available for collection.

Tickets can be collected prior to the booked day where convenient, otherwise just collect them at the start of your visit.

CANCELLATION
Once booked, your visit is non-refundable.

If you wish to change the date of your visit, this must be requested up to two weeks in advance as it is subject to availability.

There is also a £15 fee applicable to change your date. (T&Cs available on our website)

LONDON LANDMARKS GUARANTEED:
‘You’ll be walking on air among the clouds, but if they spoil your view, you can return for free’

In the unlikely event that you can’t see at least three of the following landmarks – London Eye, St Paul’s Cathedral, The Gherkin, Tower Bridge and One Canada Square – on the day of your visit, we will reschedule a return visit for free within three months. To claim your free return visit, speak to a staff member at the ticket desk on Level 1.

SAFETY
To ensure the safety of all our guests, including school groups, we operate airport-style security and you will need to submit to an electronic body scan and have any baggage or personal items scanned before entry.

Please note that CCTV and other audio and visual recording will be undertaken for the safety and security of guests and staff.
INFORMATION FOR TEACHERS

LEARNING
LONDON
AT THE VIEW FROM THE SHARD
LEARNING PROGRAMME FOR SCHOOLS